

CAPABILITY STATEMENT

horizonpestcontrol.com

MISSION:

PROTECT WHAT OUR CLIENTS VALUE MOST -

family, health, property and reputation – by creating customer experiences that exceed all expectations of professionalism, integrity, responsiveness and effectiveness. To be the company you keep.



CALL FOR AN APPOINTMENT

201.447.2530

VISION:

To be recognized by our clients and employees as a leading service provider and always remain on T.R.A.C.K. in order to achieve excellence in the pest control industry and in our community at large.

We will always:

- Teach and develop our team to be second to none
- Refine our craft continuously by seeking out the very latest industry technology, methodology, and educational advancement opportunities
- Always intend to do the right thing by our employees, clients, community, and the environment
- Communicate at a high level with one another and clients alike to foster transparency, nurture positive experiences, and efficiently resolve challenges
- Keep our employees' best interests in mind while making organizational decisions for our collective success in the present and future

CORE COMPETENCIES – SPECIALIZING IN INTEGRATED PEST MANAGEMENT FOR THE FOLLOWING:

- General Pest Control
- Rodent Control (Rats and Mice)
- Fly Management and Mitigation
- Mosquitoes/Ticks and Fleas
- Bed Bugs/K9 Inspections, Treatment & Prevention
- Wildlife Trapping and Exclusion
- Termites (Liquid and Baiting Programs offered)
- · Bird Control and Exclusion Services
- Goose Deterrent Programs
- Drain Cleaning
- Disinfecting Services
- Wood Destroying Insect Inspections and Control
 - o For purchases and refinancing
- · Spotted Lanternfly/Stink Bug Programs
- · Familiar with NSF, AIB, BRC, SQF, Silliker Audit Schemes
- Leadership in Energy and Environmental Design (LEED Certifications)
- Green Solutions Available

SERVICE TERRITORIES:

New Jersey - Northern and Central (Bergen, Passaic, Sussex, Morris, Essex, Hudson, Union, Somerset, Middlesex, Monmouth, Mercer and Ocean)

New York - Manhattan, Brooklyn, the Bronx* and Rockland County*
*commercial only

DIFFERENTIATORS:

- · 2nd Generation, family owned and operated company
- Founder is Bernie Holst Jr.,
 a Past President of NPMA and NJPMA
- Bernie Holst III, CEO sit on NJPMA Board of Directors
- 54 years in the industry with a strong reputation and leadership in National and State Pest Management Associations
- Most technicians work under their own licenses and are incentivized to do so
- Work to develop lasting partnerships with our clients, collaborate to get the best results possible, and develop custom long term solutions by helping to train their staff - ensuring the effectiveness of the program
- Create partnerships with other service companies outside our expertise, to help provide our clients with other quality providers should they need them (Garage doors, cleaning, roofing, fencing, real estate, etc.)
- Over 90% overall client retention
- Over 94% client retention on commercial business
- 4.9 rating with 1,050+ Google reviews
- 4.75 rating on Facebook
- 4.8 rating on Indeed
- Rapid response times
- 24/7 live Answering Service
- 10,000+ commercial and residential clients
- Wildlife Specialist Team
- · Quality Assurance Department and Technical Team







CLIENTS INCLUDE:

- · Hospitals and Health Care Facilities
- Pharmaceuticals
- Food Processing
- Property Management
 - o Office Space
 - o Multi-Family Dwellings
- Municipalities
- · Warehouses, Industrial and Manufacturing Facilities
- Production Facilities
- Hospitality
- Education (Schools, Colleges and Universities)
- Entertainment Venues
- Residential Services
- Non-profit Organizations

ASSOCIATIONS/AFFILIATIONS:















